

## CCS Core Values

- Consumer centered model
- Consumer involvement in service planning
- Build on natural and community supports
- Strength based
- Collaboration across systems
- Multidisciplinary teaming
- Self sufficiency
- Recovery/Reintegration
- Education and work focus
- Belief in growth
- Outcome oriented
- Integration of health outcomes

## WISCONSIN

Burnett County Health and Human Services embraces the vision of CCS offered by the Wisconsin Bureau of Mental Health and Substance Abuse Services.

The Bureau contends that the creation of the CCS program is one of the ways in which we can transform the mental health and substance abuse delivery system into a system based upon hope, empowerment, and recovery.

The standards developed for CCS were based in part upon the recommendations of the Wisconsin Blue Ribbon Commission in 1997. This group of providers, stakeholders, and consumers was asked by the governor to provide recommendations on what the future system of mental health and substance abuse services should look like in Wisconsin.

**FOR MORE  
INFORMATION  
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WESTERN REGION  
Recovery and Wellness  
CONSORTIUM

## COMPREHENSIVE COMMUNITY SERVICES

Comprehensive Community Services (CCS) is a recovery oriented program that assists individuals in designing a plan of mental health and/or substance abuse supports and services to promote their journey of making their lives better!

The CCS model is designed for consumers that would like more than traditional outpatient MH/AODA Services, but do not need the intensity of the Community Support Program (CSP).

The consumer could be a person of any age with either a mental health disorder or a substance abuse disorder (or both), AND be in need of on-going, comprehensive services to minimize the effects of their disorder and maximize their independent functioning. The program is available to individuals on Medical Assistance and who meet MH/AODA Functional Screen eligibility.

**BURNETT  
COUNTY**

## GENERAL DESCRIPTION OF CCS

Consumers that are enrolled in CCS will receive assistance in meeting basic needs such as housing, benefits, and physical care. In addition, CCS consumers will also have the ability to use their Medical Assistance to obtain many new forms of services that were not previously covered to support them in their journey of recovery.

CCS provides a great deal of consumer choice regarding how supports and services are delivered. The consumer is the center of a team that will decide what types of supports and services are needed to assist them in reaching their goals.



*A Recovery oriented system promotes self-determination and quality of life rather than dependence.*

### RECOVERY ORIENTED

Services are provided in a manner that is respectful, culturally appropriate, collaborative between consumers and providers, based on consumer choice, and protective of consumer rights.

### SERVICE PLANNING

Consumers who enroll in CCS are assisted in identifying who they would like on their Recovery Team. The team consists of the consumer, the service facilitator, and any other formal or natural support person that the consumer wishes to be involved in designing their plan of support.

The consumer identifies their goals and is actively involved in the team process of deciding if any supports and services need to be purchased to supplement what is available in the community or through their natural support system. If the support or service needs to be purchased through Medical Assistance, the consumer has the opportunity to choose from a network of providers. If a desired provider is not on the list, the Service Facilitator will attempt to arrange for them to be added to the network.

Many new kinds of services will be available through CCS. Employment training, money management training, social and coping skills training, peer support, and consumer rights and advocacy training are only a few. Assistance will also occur to arrange for traditional services such as counseling, therapy, and day treatment programs.

### HAVE YOU BEEN LOOKING FOR SOMETHING NEW?

CCS could be an exciting opportunity if you are interested in taking a more active role in designing your plan of support. This program has the ability to offer you a new array of services, but requires that you come willing to be an active part in the design and implementation of your plan.

### INTERESTED IN CCS?

Self-referral forms are available at the Burnett County Human Services Reception Desk (715.349-7600) or on the Burnett County Website ([www.BurnettCounty.com](http://www.BurnettCounty.com)). Completed self-referral forms can be turned in at the Burnett County Health and Human Services Reception Desk. If you are currently receiving services from another Burnett County Health and Human Services program, simply ask your assigned worker to forward the form to Byron Hopke.